

Summary of Activity Levels

	<u>2014/15</u>	<u>2015/16</u>	<u>2016/17</u>	<u>2017/18</u>	<u>2018/19</u>	4 Years Ago <u>From 14/15</u>	2 Years Ago <u>From 16/17</u>	1 Year Ago <u>From 17/18</u>
Inpatient Services								
Staffed Licensed Beds (at period end) ¹⁰	543	543	545	527	495	-9%	-9%	-6%
Patient Days ^{6, 7, 8, 9}								
Acute - Adult	137,211	139,733	145,973	144,280	143,917	5%	-1%	0%
Acute - Neonatal Intensive Care Unit	8,496	8,734	9,198	8,688	9,085	7%	-1%	5%
Geriatric/Personal Care/Rehab ⁷	14,295	14,539	14,482	7,755	0	-100%	-100%	-100%
Nursery ¹	<u>9,642</u>	<u>9,713</u>	<u>9,947</u>	<u>10,371</u>	<u>9,645</u>	<u>0%</u>	<u>-3%</u>	<u>-7%</u>
Total	169,644	172,719	179,600	171,094	162,647	-4%	-9%	-5%
Admissions								
Acute - Adult	19,911	20,120	20,387	21,547	22,282	12%	9%	3%
Acute - Neonatal Intensive Care Unit	337	322	302	263	323	-4%	7%	23%
Geriatric/Personal Care/Rehab ⁷	33	18	25	18	0	-100%	-100%	-100%
Nursery ¹	<u>5,423</u>	<u>5,570</u>	<u>5,498</u>	<u>5,727</u>	<u>5,510</u>	<u>2%</u>	<u>0%</u>	<u>-4%</u>
Total	25,704	26,030	26,212	27,555	28,115	9%	7%	2%
Admissions Per Bed	47.3	47.9	48.1	52.3	56.8	20%	18%	9%
Weighted % Occupancy ²	86.1	86.9	90.3	86.8	90.0	5%	0%	4%
Average Length of Stay	6.7	6.4	6.9	6.4	5.8	-13%	-16%	-9%
Ambulatory Care Services								
Dialysis Treatment Visits	29,782	31,251	30,693	30,688	31,063	4%	1%	1%
Other Clinic Visits	134,705	136,568	136,363	129,602	119,578	-11%	-12%	-8%
Emergency Visits	39,062	40,154	42,024	45,916	48,302	24%	15%	5%
Day Surgery Recovery	<u>4,703</u>	<u>4,890</u>	<u>5,214</u>	<u>4,656</u>	<u>3,579</u>	<u>-24%</u>	<u>-31%</u>	<u>-23%</u>
Total Visits	208,252	212,863	214,294	210,862	202,522	-3%	-5%	-4%
Diagnostic Exams ³								
Inpatient	54,694	56,880	58,863	59,033	61,809	13%	5%	5%
Client	<u>158,478</u>	<u>167,340</u>	<u>179,885</u>	<u>179,724</u>	<u>181,422</u>	<u>14%</u>	<u>1%</u>	<u>1%</u>
Total	213,172	224,220	238,748	238,757	243,231	14%	2%	2%
Rehab Services Attendances ⁴								
Inpatient	58,356	60,203	60,917	54,329	49,574	-15%	-19%	-9%
Client	<u>26,737</u>	<u>22,583</u>	<u>23,311</u>	<u>14,006</u>	<u>6,008</u>	<u>-78%</u>	<u>-74%</u>	<u>-57%</u>
Total	85,093	82,786	84,228	68,335	55,582	-35%	-34%	-19%
Social Work Attendances								
Inpatient	6,535	6,104	6,735	6,844	7,871	20%	17%	15%
Client	<u>1,721</u>	<u>2,097</u>	<u>2,210</u>	<u>2,364</u>	<u>2,539</u>	<u>48%</u>	<u>15%</u>	<u>7%</u>
Total	8,256	8,201	8,945	9,208	10,410	26%	16%	13%
Other Indicators								
Mothers Delivered	5,583	5,684	5,642	5,766	5,548	-1%	-2%	-4%
Heart Cath Diagnostic & Other Procedures	4,914	5,303	5,320	5,946	5,964	21%	12%	0%
Heart Cath Interventional Procedures (Angioplasties)	<u>2,413</u>	<u>2,488</u>	<u>2,562</u>	<u>2,683</u>	<u>2,828</u>	<u>17%</u>	<u>10%</u>	<u>5%</u>
Total Heart Cath Lab Exams	7,327	7,791	7,882	8,629	8,792	20%	12%	2%
Special Procedures ⁵	1,437	1,429	1,418	1,489	1,437	0%	1%	-3%
Cardiac OR Cases (included in Operating Room Visits)	1,087	1,083	1,115	1,072	1,031	-5%	-8%	-4%
Operating Room Visits	9,727	9,582	9,674	9,234	8,556	-12%	-12%	-7%
NFA Visits	<u>6,108</u>	<u>6,138</u>	<u>6,053</u>	<u>5,936</u>	<u>5,924</u>	<u>-3%</u>	<u>-2%</u>	<u>0%</u>
Total Surgical Visits	15,835	15,720	15,727	15,170	14,480	-9%	-8%	-5%

1 Nursery does not include Neonatal Intensive Care Unit; data categorized as Acute - Neonatal Intensive Care Unit.

2 Weighted for permanent bed changes; does not reflect temporary or seasonal closures.

3 Diagnostic Exams include: EKG, GXT, Ambulatory Monitoring, EEG, EMG, Evoked Potential, Nuclear Medicine, Bone Densitometry, Radiology, Cardiac Angiography, CT Scan, MRI, Ultrasound, Echocardiography, Mammography (discontinued Jan 1, 2015); excludes Heart Cath Lab (see other indicators).

4 Rehab Services Attendances include: Audiology, Speech Therapy, Physiotherapy & Occupational Therapy. Phase I of the regional clinical consolidation in Oct 2017 saw the shift of hospital outpatient services to private-practice providers. In addition, geriatric rehab inpatient service moved out of the hospital (see note 7).

5 Special Procedures include Pacemaker, Defib and EP & Ablation.

6 Service changes prior to 17/18: 14/15 increase of 5 Cardiac Sciences beds; 16/17 increase of 2 cardiology beds

7 In 17/18, Phase I of the Regional Clinical Consolidation resulted in the following service changes:

- decreases: 40 geriatric beds, 14 transitional care beds

- increases: 2 coronary care beds, 1 intensive care bed, 18 medicine beds, 10-bed clinical assessment unit

8 In 17/18, there was a change to the obstetrical model of care which resulted in the closure of 16 labour/delivery/recovery/postpartum beds.

These closures were offset by the addition of 4 labour/delivery/recovery and 12 post-partum beds.

9 In 18/19, Phase II of the Regional Clinical Consolidation resulted in the following service changes:

- decreases: 18 medicine beds (replaced by step-down unit)

- increases: 4 mental health beds, 1 critical care bed, 9 medical step-down beds

10 In 18/19, 28 licensed beds were reclassified as overflow to match WRHA bed map (12 surgical, 10 cardiac, 6 gyne).