

2018-19 ANNUAL REPORT



Hôpital St-Boniface Hospital

ST. BONIFACE HOSPITAL IS...

transforming

Greetings!

Welcome to St. Boniface Hospital's 2018-2019 Annual Report.

The stories highlighted in this annual report provide a glimpse into the amazing work and care that happens on campus — from the boardroom to the bedside, and everything in between. It is an honour for both of us to serve this great organization. We trust in the solid foundation upon which St. Boniface Hospital is built, in its people, and believe in a bright and prosperous future for St. B.

This year marks the second year of a system-wide effort of Healing our Health System. St. Boniface Hospital is part of this journey as a key agent and influencer working with our valued partners towards a more integrated health system. We are redefining what it means to be a care centre with diverse specialized programs meeting the needs of our community — and we are called to transform.

The Hospital has been given a mandate to evolve further into a tertiary care centre. In keeping with our legacy, we seek to be agile and nimble to respond to the needs of our times and to do so with unparalleled skill, excellence, and compassion. This year's accomplishments highlight the spirit of St. Boniface and the strong and steady dedication to meeting the needs of the people who come through our doors each and every day, often in a time of great need.

Navigating the winds of change has required our teams to come together now more than ever before to rally our efforts to put patients at the heart of all we do. Remembering our purpose and renewing our commitment every day is what has kept us inspired and connected to what matters most.

Success would not be possible without the extraordinary support of the St. Boniface Hospital's Foundation and our community. Because of this unwavering support, we are able to invest in new facilities and research programs, while improving patient care and increasing access to professional development.

On behalf of the board and the people of St. Boniface Hospital, we present this annual report with much gratitude and in a spirit of openness and accountability.



Tom Carson

Chair, Board of Directors
Hôpital St-Boniface Hospital



Martine Bouchard

President and Chief Executive Officer
Hôpital St-Boniface Hospital



compassion, respect, and dignity

FINDING SOLACE IN A PAUSE THAT HONORS LIFE AFTER A DEATH



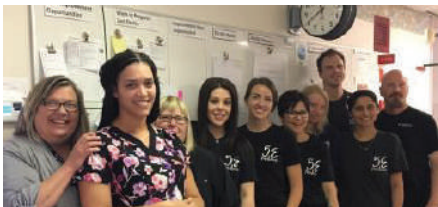
Members of the Intensive Care Medicine Surgery (ICMS) unit have integrated a practice called “The Pause” — a moment of shared silence to honour a person’s death and the relationship the caregivers have had with the patient. The Pause is a solemn moment of reflection and respect where care team members and family gather at the bedside. The practice is a way of paying tribute to the patient and recognizes the dignity of the person whose life has ended. It also offers a means of transition and empowerment to team members who face critical situations daily. The practice has evolved and been naturally integrated into the workplace culture on the ICMS unit and is inspiring others do to the same.

SHARING THE BENEFITS OF KANGAROO CARE LOCALLY AND INTERNATIONALLY



The science and therapeutic benefits of skin-to-skin contact between medically complex infants and their parent has been well documented internationally and supported for years in neonatal intensive care units (NICU) around the world. NICU nurses at St. Boniface Hospital inspired the production of a training video and materials on the Development of Kangaroo Mother Care (KMC), which premiered at the XII International Conference on KMC held in Bogota, Colombia, in November 2018. Although KMC has been supported for years in NICUs around the world and practiced in the Woman & Child program at St. Boniface Hospital for more than 10 years, this was the first time a training material submission detailed the techniques for both health care providers and parents to transfer their baby from the incubator onto their chest for skin-to-skin care. Evidence has shown that skin-to-skin contact has a powerful healing impact, especially on pre-term babies. It helps regulate an infant’s temperature, blood pressure, heart rate, and breathing, as well as enhance cognitive and motor development. Parent-child bonding, improved breastfeeding, and caregiving confidence are also key benefits. Kangaroo care is encouraged and practiced with all babies on every labour, delivery, and postpartum unit at St. Boniface Hospital.

NEW STRATEGIES TO PREVENT PATIENT FALLS



Falls are a significant patient safety issue in hospitals. The medicine unit on E5 diligently tracked falls of patients, faithfully recording the number of falls, performing risk assessments, and identifying patients most susceptible to falls. In 2015, the unit was experiencing an average of 9 falls per month. Staff perceived falls as an unfortunate but inevitable reality of hospital stays for patients and were skeptical about the possibility of eliminating falls completely. In spite of processes in place to regularly assess the risk of falls, the average number remained constant. Inspired by best practices, a willingness to explore the root cause of falls, and, most importantly, purposeful conversations, the average number of falls has decreased by 30% year over year from 2016 to 2018. In fact, for the month of April 2019, zero falls have occurred—an outstanding accomplishment and testimony to perseverance and commitment to patient safety.

attending to the Spirit

A BEACON SHINES BRIGHT



The new cross atop St. Boniface Hospital — a familiar landmark on Winnipeg's skyline — received the blessing from Archbishop Albert LeGat on the windy rooftop Monday, February 11, 2019 — World Day of the Sick. The mid-winter event was live-streamed for guests inside the hospital's chapel, and the ceremony completed the installation of the illuminated beacon which replaces the original from 1954. The cross has always symbolized the Grey Nun's legacy of love, compassion and healing care. We cannot imagine a more inspiring way to mark this year's 175th anniversary of the arrival of the Grey Nuns, who eventually founded St. Boniface Hospital.

"The new cross — it's a sign of love, it's a sign of health for the people who are sick." —Sr. Juliette Thévenot, sgm

JOINT EFFORT SEES THE CREATION OF A NEW SENIOR LEADERSHIP POSITION

Together with the Catholic Health Corporation of Manitoba (CHCM), we have envisioned what it might look like to give prominence to the heart of our mission at St. Boniface Hospital and CHCM's Communities of Service. At the end of 2018, we saw the creation of a joint CHCM-St. Boniface Hospital leadership position. Our first step is accomplished and now we begin the recruitment process for a Director of Mission, Ethics and Spiritual Health.

BLESSING OF NEW EMERGENCY TRIAGE AND WAITING AREA



In keeping with St. Boniface Hospital tradition, a gathering was held in the Emergency Department's renovated triage and waiting area for a blessing on March 11. Taking part in this event served to honour the space and most importantly the people who will care and be cared for in this area. This renovation represents the successful completion of Phase I of the Emergency Department Redevelopment Project and the beginning of Phase II construction. We express gratitude to the teams for the tremendous efforts to make this phase of the project a reality. We also acknowledge the caregivers' professionalism in caring for patients through this disruptive period and we appreciate everyone's commitment and dedication to the people we serve and to each other.

LIGHTING OF THE NEW MENORAH



To mark the beginning of the Jewish celebration of Hanukkah — also known as the Festival of Lights — staff and patients were invited to attend the Official Lighting of the Menorah on December 3 at dusk. Rabbi Y. Charytan presided the installation of the new Menorah generously donated by Mr. Larry Vickar. Hanukkah at St. Boniface Hospital reflects our support of the Jewish community and acknowledges their major contributions to our history.

HEALING THROUGH THE ARTS



Every year through our partnership with Artists in Healthcare Manitoba, we reach patients, families, and the entire St. Boniface Hospital community. Healing through the arts has been essential to co-creating an environment of compassion and humanity. Musicians regularly play for patients and visitors, and the Art at the Bedside program meets the needs of patients by renewing their spirit and offering them a creative outlet during their stay. Close to 2,000 hours of music and art are provided throughout the year. The Buhler Gallery — an oasis of hope, healing, and rejuvenation — welcomed over 10,000 guests over the past year. *Built Environment: Hidden Cities* — Andrew Beck & Leif Norman featured paintings and photographs showcasing lesser known scenes of our beloved city. *Screening the 70s: Celebrating the 50th Anniversary of The Grand Western Canadian Screen Shop* was a major show, honouring many of Manitoba's most influential artists from the 1970s; those who inspired the next generation. In an effort to build ties with additional communities, the Buhler Gallery hosted the Manitoba Arts Network *Rural and Northern Show*, featuring work from across the province. This was followed by *Gifts & Treasures*, highlighting pieces recently donated to the Gallery's permanent collection. The final show, *Hope, Healing & Contemplation*, with artists Jill Brooks, Melanie Rocan, and Shelly Vanderbyl, examined the role of art as a significant tool in the healing process. It reminded us that, even in the midst of sorrow, there are moments of beauty and joy. Along with thoughtfully curated exhibitions, the Buhler Gallery hosted over 20 other events ranging from concerts and recitals, to retirements and lectures on a wide variety of subjects. A further milestone was realized when the Buhler Gallery Endowment Fund, eligible for matching funds from the Heritage Manitoba Trust Fund, was established through the Winnipeg Foundation. The first matching funds have already been received!

THE VOLUNTEER FACTOR: LIFTING COMMUNITIES

The people of St. Boniface Hospital can count on the compassionate and supportive presence of over 400 volunteers who provide nearly 38,000 hours annually to our community — this represents approximately \$1,000,000 in paid time. Throughout the year, Volunteer Services welcomed 150 new volunteers to serve in a variety of programs, including communion ministry, gift shop, special events, NICU baby cuddlers, welcome ambassadors and escorts, pet visitation, Buhler Gallery greeters, library services, summer student program, and research volunteers, among others. The theme for National Volunteer Week was *The Volunteer Factor: Lifting Communities*, which brought light to the many ways volunteers lift the spirits of others as they contribute to making a meaningful difference in people's lives.

IN THE NAME OF A HEALTHY FRANCOPHONIE: J'AGIS, JE M'ENGAGE



In November 2017, *Rendez-Vous, Société santé en français* launched the Ottawa Declaration in the name of a healthy Francophonie. It includes 13 major principles — six values and seven commitments — designed to encourage health care facilities to prioritize their actions to improve French-language health care services. At its November 2018 provincial forum, Santé en français launched a challenge inviting health facilities in Manitoba to promote the Ottawa Declaration for a healthy Francophonie.

As a result, the St. Boniface Hospital Board of Directors unanimously adopted the Ottawa Declaration in December 2018. This declaration is an important milestone in fulfilling our commitments to providing quality French-language health care services. To mark the historical moment, on March 25th, 2019, St. Boniface Hospital officially signed the Declaration of Ottawa anchoring and solidifying our commitment to the francophone community. We gathered with our valued partners and community members to mark the occasion. St. Boniface Hospital is proud of its bilingual designation and signing the Ottawa Declaration symbolizes that we will continue our collective work to offer the best health care services to patients in the language of their choice.

ST. BONIFACE HOSPITAL IS...

meeting unmet needs

SUPPORTING PATIENTS LIVING WITH SUBSTANCE ABUSE

In response to growing concerns around substance abuse — particularly IV drug abuse — as reflected in the increased volume of clinical ethics consultation requests received, we sought to bring together individuals representative of various Hospital departments to join a newly established Substance Abuse Working Group. Co-chaired by Katarina Lee, Clinical Ethicist, and Leighton Knapp, Manager of Spiritual Care Services and Social Work, the Working Group has held monthly meetings since October 2018 for the purpose of identifying strategies and initiatives that are currently ongoing at the Hospital, as well as to develop new tools and mechanisms to provide excellence in patient care while maintaining safety for patients, health care providers, and visitors. The Working Group maintains liaison with the WRHA Crystal Meth Task Force; has been involved in a number of educational sessions and workshops for physicians and health care staff; developed a harm reduction policy entitled “Philosophy of Care for Patients Who Use Substances,” and is currently working on other policies relating to safety and security matters. Most recently, the Group was instrumental in leveraging a partnership between St. Boniface Hospital and the Main Street Project.

STAFF INJURY PREVENTION

Engaging an organization in the prevention of work-related injuries requires a multi-pronged approach and meaningful involvement from key stakeholders. The Occupational Health and Safety Team has undertaken work on further developing the injury prevention system for St. Boniface Hospital with the assistance of grant funding from the Workers Compensation Board Research and Workplace Innovation Program. Information received through staff forums contributed to the development of a pilot injury prevention program in two areas of the hospital. The team created visual displays highlighting injuries and illnesses to facilitate improved communication about workplace hazards, and corrective actions taken to mitigate these risks. As a result of the implementation of the visual display in each of the pilot project areas St. Boniface Hospital has seen an enhancement in our practices and a reduction in workplace injuries.

A COLLABORATIVE OPPORTUNITY TO IDENTIFY AUTISM TYPES AND DEVELOP BETTER TREATMENT OPTIONS



The Dyck family's generous gift is supporting the autism project.

Dr. Harold Aukema isn't an expert on autism — in fact, he started his career focused on nutrition and kidney disease, looking closely at abnormal kidney tissue molecules. His lab developed expertise in this kind of analysis, and it wasn't until someone asked him if it could be applied to blood samples from autistic patients that his curiosity was piqued. Fast forward a few years later and Aukema is now partnering with Dr. Idan Menashe, an expert on autism from Ben Gurion University (BGU) in Israel. The two were brought together under Research without Borders, a partnership between St. Boniface and BGU that matched and funded investigators to collaborate on unique research projects that leverage their combined tools and resources. Menashe has clinical data from hundreds of young children diagnosed with autism and it's hoped that by bringing the samples to Winnipeg, Aukema's lab and the labs of two other St. Boniface colleagues, Drs. Aliani and Ravandi, have the tools and expertise to help unlock the mystery of the autism spectrum and ultimately help categorize the condition into specific types. This work could lead to the development of more effective treatment options to bring better quality of life to individuals and families living with autism.

defining and achieving excellence

HALL OF FAMER, ORDER OF CANADA, DISTINGUISHED PROFESSOR AND DOCTOR OF LAWS, ALL UNDER ONE ROOF



Dr. N. Dhalla celebrates at the Canadian Medical Hall of Fame induction ceremony in Montreal

Our science leaders at St. Boniface Hospital Research received some of the nation and province's highest honours this past year: Dr. Naranjan S. Dhalla inducted into the Canadian Medical Hall of Fame; Dr. Ross Feldman inducted into the Order of Canada; Dr. Grant Pierce, named Distinguished Professor, University of Manitoba; and Dr. Pawan Singal received Doctor of Laws, the University of Winnipeg's highest academic honour. These individuals — and many others at St. Boniface Hospital Research — are a testament to the calibre of skilled leadership and excellence the institution has cultivated over the past 31 years. And for the 7th year in a row, St. Boniface Hospital is among Canada's leading research hospitals, taking the number one spot in western Canada and ranking in the top five nationally, according to Research Infosource Inc. of Toronto.

PUNCHING ABOVE OUR WEIGHT



L-R: Drs. Benedict Albeni, Ian Dixon, Michael Czubryt and Paul Fernyhough, 2019 CIHR funding recipients.

In an impressive demonstration of successful funding applications, four Principal Investigators at St. Boniface Hospital Research were recognized by the Canadian Institutes of Health Research (CIHR) and received financial support totaling more than \$3.5 million over the next five years. Drs. Albeni, Czubryt, Dixon, and Fernyhough are exceptionally talented and respected leaders in the areas of cardiac fibrosis, dementia and Alzheimer's, and diabetic neuropathy. Their work is critical to the discovery and development of new treatment options and drug therapies for millions of people worldwide. With the scientific research funding rate across the country averaging at 15%, St. Boniface Hospital researchers are well above the national average. Hundreds of applications from institutions across Canada enter these competitions every year, so this is an outstanding testament to the fact that we have some of the best researchers in the country.

WOMEN'S HEART HEALTH RESEARCH — IN PARTNERSHIP WITH MONTREAL HEART INSTITUTE

Researchers from the Montreal Heart Institute (MHI) and St. Boniface Hospital met in Winnipeg for a full day's conference on October 2, 2018 to launch a two-year collaborative effort to undertake new research projects looking at ways to better understand heart disease in women. Funded by a generous donation of \$2.5M from The Molson Foundation, this first-of-its-kind partnership between research institutions in Canada will allow each team to make advances in specific fields of research, such as the early signs of heart disease in older women, sexual differences in blood fat levels, heart disease and breast cancer, heart disease and kidney injury in women, and the treatment of high blood pressure in women.

UNDERSTANDING THE PATIENT EXPERIENCE

St. Boniface Hospital gains a sense of the patients’ experience through the regional Patient Satisfaction Survey, daily leadership visits at the bedside, input from the Patient and Family Advisory Council, the Patient Relations Office, and from investigations following critical incidents and near misses. These sources of information provide insights into opportunities to reduce harm to patients, decrease staff injuries and risk, and improve operational processes. We measure harm by identifying safety risks, infection rates, and medication errors, among other metrics. In 2018-2019, the regional Patient Satisfaction Survey show areas of the patient experience to improve, as well as areas to maintain.

St. Boniface Acute Care Priority Matrix: Areas to Improve Experience (Top Left Quadrant)

Question	Dimension	% Positive Score	Correlation Coefficient	WRHA IP AVG	Canadian IP AVG
Good communication between staff	Coordination of Care	57.3	0.436	55.1	57.4
Got support needed with anxieties/fear	Respect and Dignity	63.5	0.373	58.7	59.3
Staff was informed about hospital care	Coordination of Care	57.9	0.324	55.1	56.2
Got help as soon as wanted	Responsiveness	55.1	0.311	51.2	53.9
Had a better understanding about condition	Discharge Transition Plan & Mgmt	57.8	0.297	54.0	63.4

St. Boniface Acute Care Priority Matrix: Areas to Maintain Experience (Top Right Quadrant)

Question	Dimension	% Positive Score	Correlation Coefficient	WRHA IP AVG	Canadian IP AVG
Treated w/courtesy/respect by nurses	Respect and Dignity	80.2	0.421	79.4	79.8
Did everything to help your pain	Responsiveness	73.4	0.389	71.3	74.5
Transfer from emergency dept organized	Coordination of Care	70.9	0.390	64.7	62.9
Hospital admission was organized	Coordination of Care	70.2	0.359	74.6	75.3
Nurses listened carefully to you	Respect and Dignity	68.3	0.380	65.1	66.9

ON A MISSION!

In the heart of the Hospital, a space renamed the “Mission Room” is dedicated to daily gatherings ensuring we continue to be leaders in transformation efforts. The space is being renewed to foster a hub of innovation where our leaders have access to key performance metrics in a most conducive environment. Our Transformation Team is attending to the re-design of this space where senior leadership gathers with the purpose of gaining a common and shared understanding of operational risks, and recognizing events and people that exemplify St. Boniface Hospital’s spirit and principles. The renovated space will make it easier for the team to monitor key metrics related to the Hospital’s strategic goals, understand our progress, and identify obstacles to achieving them.

ONBOARDING AND PROFESSIONAL DEVELOPMENT

Education, training, and professional development are key to creating the conditions for excellence in everything we do. This year, we welcomed 388 new employees through our hospital’s updated onboarding process. Every day, a team of 30 educators supports various clinical programs teams through their professional development journey, offering workshops and training. Our commitment to education is aligned with our belief that enhancing knowledge, skills, and abilities is for the betterment of patient care.

STUDENT AND RESIDENT-FRIENDLY ENVIRONMENT

St. Boniface Hospital has built a reputation as a student- and resident-friendly facility. We work with the Winnipeg Regional Health Authority and a variety of academic institutions throughout the province to organize student and resident placements. The majority of practicum placements are for nursing students; however, many other health care disciplines send students to St. Boniface for their practicums. Education Services also partners with the Winnipeg Fire Paramedic Service. Paramedics working towards their advanced care certification complete clinical placements at St. Boniface Hospital to practice their intubation and IV skills.

The Winnipeg Critical Care Nursing Education Program (WCCNEP) — coordinated through Education Services — prepares nurses to work with critically ill patients. A 24-week course is offered to provide experience and training in all three adult intensive care units at St. Boniface Hospital, including Intensive Care Medical/Surgical, Intensive Care Cardiac Sciences, and Acute Cardiac Care. As a result, graduates of the WCCNEP adult stream are qualified to work in these three intensive care units. A course is also offered to provide training in the Neonatal Intensive Care unit.

Education at a glance	
1,836	Clinical Placements
347	Job Shadowing Opportunities
57	General Workshops
4	Management and Leadership Sessions
520	Attendees
600	Residents



ST. BONIFACE HOSPITAL IS...

co-creating a culture of ethical practice

NEW CLINICAL ETHICIST HIRED



Following the retirements of clinical ethicists Pat Murphy and George C. Webster, we conducted an extensive year-long search for a new clinical ethicist, and on September 4, 2018, Katarina Lee joined the Health Care Ethics Service team. Ms. Lee received her B.A. in Philosophy cum laude from the University of Dallas, her M.A. in Bioethics from New York University, and her J.D. from the University of Minnesota, magna cum laude, Order of the Coif. She completed her Clinical Ethics Fellowship at Baylor College of Medicine's Center for Medical Ethics & Health Policy and Houston Methodist Hospital.

ST. BONIFACE HOSPITAL ETHICS COUNCIL

Chaired by Clinical Ethicist Katarina Lee, the Ethics Council membership is multidisciplinary and representative of the Hospital community. As set out in its new Terms of Reference, the Ethics Council addresses ongoing ethical issues and policies affecting St. Boniface. Members participate in ethical decision-making that is rooted in current situations affecting the Hospital, as well as exploring preventative ethics strategies. Ethics education is provided at all monthly meetings.

ETHICS EDUCATION AND TRAINING

The Health Care Ethics Service (HCES) offered a variety of educational opportunities through teaching, presentations, and workshops for practicing health care professionals, CHCM and its Communities of Service boards, leadership and staff, students of various health care disciplines, and members of the general public. The HCES also participates in conference activities and staff development programs at the invitation of various health organizations, special interest groups, and associations of health care professionals.

SHAPING THE NEXT GENERATION OF CARE PROVIDERS

Developing and supervising an ethics elective practicum for Med IV students from the University of Manitoba was also a priority for the Health Care Ethics Service (HCES). During the elective period, medicine students reviewed a select bibliography of readings in health care and clinical ethics, and focused on specific readings in their particular areas of interest. They also had an opportunity to participate in the clinical ethics consultation process and attended several ethics educational sessions organized by HCES.

ETHICS CONSULTATIONS

The Health Care Ethics Service (HCES) continues to offer ongoing education in ethics with the goal of helping employees and medical staff to enhance skills and confidence to competently recognize and address ethical concerns with patients, families, and other members of the health care team. To complement this work, the HCES provides a 24-hour, seven-days-a-week consultation service. Ethics consultations were provided to patients, families, and health care professionals associated with St. Boniface Hospital and other Catholic Health Corporation of Manitoba (CHCM) Communities of Service. The HCES is also consulted by the WRHA and other health care facilities in Winnipeg. Ethics consultations are organized in four broad categories: clinical ethics, research ethics, organizational ethics, and education development.

The Health Care Ethics Service will continue to take a leadership role with respect to the provision of ethics services at St. Boniface Hospital and with all Catholic Health Corporation of Manitoba Communities of Service and continue the development of relationships with the University of Manitoba, other health care facilities and the wider community.



ST. BONIFACE HOSPITAL IS...

working towards sustainability

St. Boniface Hospital provides support to Manitobans through a unique mix of clinical care and services. We acknowledge our obligation to maintain excellence in care while continually seeking ways to do things better. Through rigorous financial practices and careful planning, we continue to work towards sustainability as a critical annual objective.

St. Boniface continues to rise to the challenges of growing health care needs in our communities and funding pressures through our mission of service, rooted in strong values, an upcoming renewed strategic plan, and proven fiduciary and leadership principles.



St. Boniface General Hospital

March 31, 2019, with comparative information for March 31, 2018 (in thousands of dollars)

	March 31 2019	March 31 2018
CONDENSED CONSOLIDATED STATEMENT OF FINANCIAL POSITION		restated
FINANCIAL ASSETS		
Cash and investments	\$ 10,634	\$ 6,879
Accounts receivable	20,307	21,013
Future employee benefits recoverable from Winnipeg Regional Health Authority	28,807	32,348
Investments	175	199
	59,923	60,439
LIABILITIES		
Accounts payable and accrued liabilities	39,641	37,932
Future employee benefits payable	33,266	36,770
Unearned revenue	12,876	12,168
Long-term debt	80,218	84,794
	166,001	171,664
Net debt	(106,078)	(111,225)
NON-FINANCIAL ASSETS		
Tangible capital assets	174,559	183,739
Inventories	8,684	8,111
Prepaid expenses	1,143	1,473
	184,386	193,323
Accumulated surplus	\$ 78,308	\$ 82,098

Year ended March 31, 2019, with comparative information for 2018 (in thousands of dollars)

	2019	2018
CONDENSED CONSOLIDATED STATEMENT OF OPERATIONS		restated
REVENUE		
Winnipeg Regional Health Authority	\$ 327,041	\$ 321,251
Patient services	6,310	3,620
Non-insured services	13,137	12,786
Government transfers related to capital	10,270	9,962
Other income	3,765	4,176
	360,523	351,795
EXPENSES		
Insured services program	285,990	277,380
Indirect services	65,932	67,461
Non-insured services	12,393	11,854
Total expenses	364,315	356,695
Annual deficit	\$ (3,792)	\$ (4,900)
CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS		
CASH PROVIDED BY (USED IN):		
Operating activities	11,749	4,778
Capital activities	(3,443)	(3,950)
Investing activities	24	4
Financing activities	(4,575)	(3,701)
Increase (decrease) in cash	\$ 3,755	\$ (2,877)

The information contained in these condensed consolidated financial statements has been extracted from audited consolidated financial statements upon which KPMG LLP Chartered Accountants have issued an audit opinion as reported under the date of June 10, 2019. St. Boniface General Hospital was required to change its basis of accounting to full PSAS for the fiscal year beginning April 1, 2018. Amounts related to March 31, 2018 were restated as required to be compliant with accounting policies under PSAS.

the year in review



APRIL 2018

Board of Directors announces appointment of Martine Bouchard as St. Boniface Hospital's 9th lay President & Chief Executive Officer beginning May 1, 2018

JULY 2018

Opened Acute Clinical Teaching Unit Family Medicine beds on July 1

OCTOBER 2018

Internal Medicine Program saw the creation of the Intermediate Medical Care Unit on L2 as of October 1

Two (2) surgery slates added on October 4 as part of Clinical Consolidation Phase II

On October 5, the Mental Health Program saw the addition of two (2) new inpatient beds as part of Clinical Consolidation

WRHA Annual General Meeting held on St. Boniface Hospital campus October 30

Clinical Consolidation Phase II announced by the WRHA on May 31

MAY 2018

Family Medicine Clinical Assessment Unit relocated to A6S on September 5 as part of Clinical Consolidation Phase II

SEPTEMBER 2018



JANUARY 2019

Two (2) additional surgery slates added on January 16 as part of Clinical Consolidation

Changed 23 hour unit on B2 to open 24/7 to accommodate increased surgery slates as part of Clinical Consolidation

Employee Opinion Survey results from the November 2018 survey completed by 41% of employees showed engagement scores of 36%; a decline from the 2016 results of 59%. The richness of comments provided information about what is working well and what can be improved. Action plans are being created to address areas for improvement at the unit level and organization-wide

Confirmation of funds received to proceed with McEwen Building safety and security improvements



FEBRUARY 2019

Cardiac Sciences Program celebrated its 15th year of service to the community on February 24

Launch of "Joie de vivre" Week in honour of our heritage accompanied by the creation of a snow sculpture entitled *Mettez-y du coeur / Put your heart in it*

Implementation of surge protocol developed to attend to the flow dynamics of the triage unit for the Woman & Child Program. Since its implementation in November 2018, there have been six (6) incidents of activation of the surge protocol that resulted in successful and efficient flow of our patients out of triage

Honourable Kirsty Duncan, Minister of Science and Sport, welcomed to the RBC Youth Bio Lab

Additional nursing resources received for both of the NICU and Labour Units to meet the needs of our growing populations. With our demographic patient populations driving our work, we are better able to respond with our increased staffing and reorganized elective caesarean section slates on the labour floor



Increased Acute Cardiac Care Unit (ACCU) beds from 6 to 8 on A5W on March 12

Opening of the new Emergency Triage & Waiting Room

Launch of Keynote Speaker Series designed to inspire leaders by giving them opportunities for personal and professional development

Rosanne Labossière-Gee, Program Team Manager for ACCU and CCRT, awarded the Manitoba Chapter of Canadian Association of Critical Care Nurses (CACCN) Nurse of the Year Award

MARCH 2019

NOVEMBER 2018

The constant engagement of patients, leaders, physicians, staff, volunteers, donors, and our many partners ensures St. Boniface can take innovative steps and work in partnership with others to address compelling care needs.

We are blessed with the support of so many. Please accept our thanks for assisting the St. Boniface Hospital community flourish in everything we do.

**St. Boniface Hospital thanks its Board of Directors for
generously sharing their talents and gifts:**

Tom Carson, Chair

Martine Bourchard, President & Chief Executive Officer

George Bass

Debbie Brown

Léo Charrière

Gabor Csepregi

Romel Dhalla

Neil Duboff

Dr. José François

Dr. Gary Glavin

Hugh Goldie

Jacqueline Gosselin

Normand Gousseau

Alfina Grande

Cliff Jeffers

Diane Leclercq

Daniel Lussier (ex officio)

Gary Pachal

Bianca Salnave-Dandekar

Alice Sayant

Joanne Therrien

Haig Vanlian



Hôpital St-Boniface Hospital

409 Taché Avenue
Winnipeg, MB R2H 2A6

sbgh.mb.ca

The St. Boniface Hospital campus is located on traditional territories of the Anishinaabe, Cree, Oji-Cree, Dakota, and Dene peoples, and on the homeland of the Métis Nation. We respect the Treaties that were made on these territories and we acknowledge the harms and mistakes of the past. Recognizing that we are all Treaty people, we dedicate our efforts towards a more loving and compassionate world as we all move forward in a spirit of reconciliation and collaboration.