

Social Visits at St. Boniface Hospital

FAQ

What is a Social Visit?

A social visit is a visit that occurs for purposes that are social in nature and can include individuals who are not involved in the care of the patient. This is separate from the Essential Care Partner visits.

Social visits may be possible for some patients depending on multiple factors, though not all patients will be able to partake in social visits.

When can Social Visits Occur, and for how long?

- Social visits can occur daily from 10:00am to 8:00 pm ONLY
- Social Visits last for one hour

Where can Social Visits occur?

- Social Visits **do not** apply to outpatient visits, including emergency departments, diagnostic imaging, dialysis, or day procedures
- Social Visits are permitted only on Green Units with no Covid activity, and are subject to facility considerations such as available space, unit capacity, and assessment by the Care Team
- We do not encourage visits outside as we are unable to determine the vaccination status of the visitor. We are working on a process to see how we could facilitate such visits in the future.

What is required for a Social Visit to Occur at St. Boniface?

- The patient must be on a Green Unit (non-Covid Unit)
- The patient must have requested Social Visits to their Unit Staff and named their designated Social Visitors (maximum of four visitors per patient, only 2 allowed to visit at a time)
- The patient or family member of the patient must provide proof of vaccination (vaccination card or vaccination document for the patient) from either MB Health or from another province's health department prior to a visit occurring.
- The Patient must be fully vaccinated including the 14-day waiting period
- The Visitor must show proof of Vaccination including the 14-day waiting period
 - QR code (Manitoba immunization card)
 - Paper version of Manitoba immunization card
 - Online confirmation of vaccine record through the Shared Health Online Results Portal <https://sharedhealthmb.ca/covid19/test-results/>
 - Printout of vaccine record available through the Shared Health Online Results Portal <https://sharedhealthmb.ca/covid19/test-results/>
- All Visitors must pass the provincial screening questions and wear all applicable

PPE including but not limited to medical masks

Who can attend a Social Visit?

- A maximum of two people can visit a patient at a time if the patient's area is large enough to fit 2 visitors
- Some patients may only be allowed one visitor at a time if that is what space allows
- One child under the age of 12 can visit along with one fully vaccinated adult visitor if 2 visitors are allowed

Can I attend a visit to a patient as soon as they are admitted?

- It takes time for the Unit staff and patient to work together to obtain vaccine information and assess operational considerations including the care program for the patient and space considerations
- The patient will be informed when they have been cleared by the Unit Staff to be able to have Social Visits

Why are visits not possible for some patients?

- Many factors need to be in place to enable safe visits for hospital patients
 - Vaccine history needs to be verified
 - Physical space needs to be available
 - The Care team will consider the patient's ability to participate safely in visits

Who can I contact if I have questions about the Social Visitor program?

- Information is contained on the St. Boniface Hospital website at <https://stbonifacehospital.ca/visitors/>
- Or call the hospital directly at 204-233-8563 or Patient Inquiry at 204-237-2193